



Terms of Agreement for Daily Pet Care

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Daily services consist of a 30-minute visit including walking, playing, mid-day meal and/or medication, snacks, potty breaks, and lots of love & attention. Hours begin at 7:30 am and end at 7:30 pm.

Overnight services consist of a 12-hour window.

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This signed document is an agreement between Happy Pets LLC and _____ (Client) for pet care services beginning on _____ until revoked in writing. Happy Pets LLC agrees to provide pet care services to Client in a reliable, trustworthy, and caring manner.

PET CARE

1. I authorize **Happy Pets LLC** to perform pet care services as outlined in Client Profile, Pet Profiles, and Policies and Procedures which shall become part of this contract.
2. If the pet(s) become ill while under the care of **Happy Pets LLC**, I authorize **Happy Pets LLC** to transport and obtain any emergency veterinary care that may be necessary during the time spent with my pet. I accept responsibility for any charges related to this emergency care. I also authorize **Happy Pets LLC** to utilize an alternative veterinarian in the event my primary veterinarian is unavailable. Every effort will be made to contact the owner prior to obtaining emergency care.
3. **Happy Pets LLC** accepts no responsibility for security of the premises or loss if other individuals have access to the home during the term of this agreement. Only **Happy Pets LLC** will perform pet care during all assignments unless prearranged with client (i.e., in the event of **Happy Pets LLC** owner or employee being on vacation, etc.).
4. I agree to reimburse **Happy Pets LLC** for any additional fees for providing emergency care, as well as any costs incurred for transportation, treatments, housing, food, supplies or other expenses.
5. **Happy Pets LLC** agrees to provide the services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against **Happy Pets LLC**, its employees or assigns, except those arising from proven negligence of the pet sitter.
6. **Happy Pets LLC** will not be liable for the injury, disappearance, death, or fines of any pet with unsupervised access to the outdoors.
7. I will be responsible for all medical expenses and damages resulting from an injury to the pet sitter or other persons by the pet. Customer agrees to indemnify and hold harmless **Happy Pets LLC** in the event of a claim by any person injured by the pet.

8. It is expressly understood that **Happy Pets LLC** shall not be held responsible for any damage to client's property, or that of others, caused by client's pets during the period in which they are in its care. I have advised **Happy Pets LLC** of all situations, which will relieve it of liability for damage.

9. Fees for pet sitting services rendered by **Happy Pets LLC** are due monthly as invoiced. All invoiced services are due by the end of the following month in which they are invoiced. Any unpaid balance is subject to a 20% late fee of the unpaid balance. A fee of \$20.00 will apply to all returned checks. I am responsible for all costs of collection.

10. I agree to provide **Happy Pets LLC** with 2 keys. The handler will keep 1 key & the owner, as a backup, will keep 1 key. If only 1 key is provided, a copy will be made for a fee of \$5.

11. I agree to contact **Happy Pets LLC**, 3 days prior to departure to confirm their travel plans and verify the dates of service, unless other arrangements have been made in advance. I agree to notify **Happy Pets LLC** in the event I am delayed in returning home. I further agree to pay **Happy Pets LLC** for any additional visits required (but not previously scheduled) until I return home.

12. Service requests require a minimum of 24 hours notice, prior to the service desired, otherwise, a late scheduling fee of \$5 would incur. **Happy Pets LLC** must receive 24 hours notice to cancel a scheduled service, otherwise, the full price of the service will be charged.

13. Time spent in excess of the 30-minute visit or 12-hour window due to cleaning, medications, or other issues regarding care of the pet are subject to an hourly rate of \$25, unless additional time has been scheduled.

14. I agree to reimburse **Happy Pets LLC** for any cost related to materials necessary for the satisfactory performance of duties; and/or for any emergency expenses incurred.

15. In the event of incompatibility, personal emergency, illness, injury, or unavailability on the part of **Happy Pets LLC**, customer authorizes **Happy Pets LLC** to arrange for another qualified individual to fulfill the responsibilities set forth in this contract, or, to arrange for alternative care of my pet(s). I further agree to promptly reimburse **Happy Pets LLC** for additional costs incurred, if any, due to providing alternative care of my pet(s).

16. **Happy Pets LLC** reserves the right to terminate this contract at any time, at its sole discretion; likewise, client may terminate this contract at any time. There is no term of contract for daily service.

17. I attest to the fact that all licenses and vaccinations required by the State of Tennessee, _____, the City in which I reside and/or the County of _____ is current according to the law. _____ (Initial here)

18. I authorize this contract to be valid approval for future services so as to permit **Happy Pets LLC** to accept my telephone, email or website reservations and enter my premises without additional signed contracts or written authorization.

19. I have received and agree to the pricing structure set forth by **Happy Pets LLC**.

20. I have completed and signed required Veterinary Release Form and my primary veterinarian will be notified. A copy of this form will be provided to **Happy Pets LLC** for each caregiver to have access to should the need arise.

I have read and agree to the aforementioned Policies and Procedures, which are a part of this agreement. I have been provided with a signed copy for my records.

Signed _____ Date _____

Name Printed _____

Happy Pets LLC _____ Date _____